

# LIVING IN LUXEMBOURG SURVEY

Preparations are underway to revise the AWCL's book, "Living In Luxembourg." Your input is essential. Our book is used by literally thousands of people of diverse nationalities. In just a few minutes you can make a significant contribution to our international community by providing your comments. Your responses will be kept confidential. PLEASE RESPOND AS SOON AS POSSIBLE as we are gathering pertinent information for our 16<sup>th</sup> edition, which is due out early in 2011.

Once you have completed the survey, please remove it from your Grapevine and either mail it or bring it in to the clubhouse; OR bring it to the next Brunch meeting. If you prefer, an electronic copy can be e-mailed to you...contact Christine Heinerscheid ([nch@bitstream.net](mailto:nch@bitstream.net)) or Suzy O'Connor ([soconnor@pt.lu](mailto:soconnor@pt.lu)).

**SECTION ONE: *About the current Living in Luxembourg (15<sup>th</sup> edition).*** Please explain your responses. Please use extra paper if needed.

1. Please circle the sections of LIL that you found particularly helpful:

Introduction	Communications	Goods & Services
Making the Move	Transportation	Arts & Leisure
Getting Settled	Medical & Social Services	Kids' Stuff
Expatriate Issues	Education & Religion	Travel & Excursions
Money & Banking	Product Information	Departure

2. What necessary information were you NOT able to find in LIL?

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3. Do you have any comment about any of the service providers (medical - found on pages 198 – 220; commercial – found on pages 279 – 335; or kids-related – found on pages 339-376) currently listed in LIL? Have you had any unsatisfactory experiences?

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**SECTION TWO: *Consumer Advice.*** For the next two sections, please provide specific information, including contact names and numbers, for individuals and services with which you are personally familiar and with which you have had good results. Please indicate if service providers speak English (if not, please indicate what language(s) they do speak).

1. Can you recommend any specific doctors – general practitioners or specialists? Please include dentists and orthodontists as well as alternative medical practitioners.

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2. Have you recently had a baby in Luxembourg? Would you be willing to revise the section related to this?

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3. Communications have changed drastically in the last few years. Can you recommend:

- Telephone service providers, including mobile phone companies and any discounted long distance telephone service providers?
- Internet service providers?
- Cable or satellite TV providers?

**SECTION THREE: *Who do you like?*** Please use a separate sheet for your responses or send via e-mail. Have you had an unsatisfactory experience?

Alterations	Gas for grills	Screens (window)
Animal Emergency	Gyms/Workout Facilities	Security systems
Antique restoration/repair	Hairdressers (English speaking)	Sewing machines
Appliances repair	Health food	Shoe repair
Arts & Crafts supply stores		Sporting goods
Au Pairs	Jewelry & watch repair	Stationery & office supplies
Builders	Kennels	Translators
Carpenters	Laundry	Travel agents
Carpet cleaning & repair	Markets	Unwanted items/donations
Caterers	Musical instruments	Upholsterers
Chimney sweep	Painters	Veterinarians
Consumer services	Party decorations	Wallpapering
Drapery service	Party rooms/rental	Windows – cleaning
Dressmakers/seamstress	Pet grooming	Windows – repair
Electricians	Photographers	Yarn & quilting Supplies
Employment search	Photo processing	
Fabrics	Picture Framing	
Firewood	Plumbing	
Floor repair & refinishing	Renovations	
Gardeners/Landscaping	Satellite TV	

**SECTION FOUR: *General Advice.***

1) What do you wish you had brought with you from your home country?

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2) What do you wish you had not brought to Luxembourg with you from your home country?

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**THANKS FOR YOUR INPUT!!** We appreciate any ideas or suggestions that you may have for additions or improvements to be incorporated into the 16<sup>th</sup> edition. Living in Luxembourg is widely used by both newly-arrived and long-term residents of the country and we want the information in it to be as comprehensive and up to date as possible.

My name: \_\_\_\_\_ My home number/e-mail \_\_\_\_\_

Please check if applicable.     You can contact me by phone or e-mail for more specific comments.  
 E-mail the survey to me so that I can complete it on the computer.  
 I am interested in helping with the revision process